

# TWIG Button Configuration & Installation guide

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Due to differences in use, installation and hardware, all settings and functions may not be applicable to each device version. Detailed configuration instructions are available in TWIG Protector Configuration Guide. For any further questions please contact Twig Com support at [support@twigcom.com](mailto:support@twigcom.com) or +358 40 510 5058.

## 1. Programming of Buttons

Button can have different power supply options. Typical version has integrated Lithium coin battery giving typical 10 000 alarm cycles or 5 year of operating time.

Buttons are linked to corresponding Protector what Protector is connected to PC and configuration program is used. Check the configuration manual for detailed information. Buttons may also be linked wirelessly with OTA programming. The serial number is found from type label.

## 2. Using Button

Button can be worn on wrist or as a necklace. Button is activated by pressing red alarm key. Red colour LED will lit informing alarm is sent. When Protector acknowledges the alarm, it will send confirmation back to button. This will turn the LED to green. If there is no acknowledgement, Button will try again, total 3 times and then stop sending.

Pressing button will initiate emergency cycle, according to settings programmed to Protector, which allows the cause of alarm been sent to ARC (Alarm receiving center).

Using TWIG button inside or areas with RF interference may damp the signal and can even totally prohibit block the use of Button. Typical range inside is 10-20 meters and outside 50-100meters.

Mounting can be done with included double sided tape or screws.

## 3. Safety & recycling

Usage: -20 °C to +50 °C, Storage: -30 °C to +70 °C. Do not open the device or battery by yourself or pierce holes in it. Rough handling may break the circuitry inside the device. Do not drop, knock, twist or shake the device or its battery. Even though the device is waterproof, do not wet the device unnecessarily or immerse it in water. Protect the device from heat. High temperatures may shorten the life of electrical devices, melt or warp plastics and damage batteries. Do not warm up the device or battery or use it near fire. Do not short-circuit the battery or battery contacts. Clean the device with a soft cloth, dampened slightly with mild soapy water. Do not clean the device with harsh chemicals, solvents or other corrosive substances. Only allow service personnel authorised by the dealer to service the device.

### BATTERY CARE, MAINTENANCE AND DISPOSAL

The amount of actual alarm cycles depends on the interval used for reading. If the Button is pressed several times within minute it will shorten the battery life dramatically. Typical read interval where maximum performance can be achieved is few times per day. When storing unit for a long time, it should be kept cool in a dry place.

Integrated lithium batteries and the device itself should be disposed of according to the country-specific regulations.

